



**Meeting:** Community Safety Partnership Board  
**Date:** 29<sup>th</sup> July 2014  
**Report Title:** Haringey Families First (HFF) performance highlight and exception report  
**Report of:** Katherine Manchester, Head of Service, Families First

**1. Purpose of the report**

- To update the partnership on the progress of the Families First programme
- To report the main highlights and areas of concern
- To stimulate discussion on the development of the programme

**2. State link(s) with Other Plan Priorities and actions and /or other Strategies**

2.1. Addressing the prevention and reduction of crime, the fear of crime, the harm caused by drugs and alcohol; anti-social behaviour and reducing re-offending are priorities that sit under the Council Plan. These remain top priorities for residents. HFF is also helping to drive the Early Help agenda within children’s services as well as the Corporate Prevention, Early Help and Intervention Strategy.

**3. Recommendation**

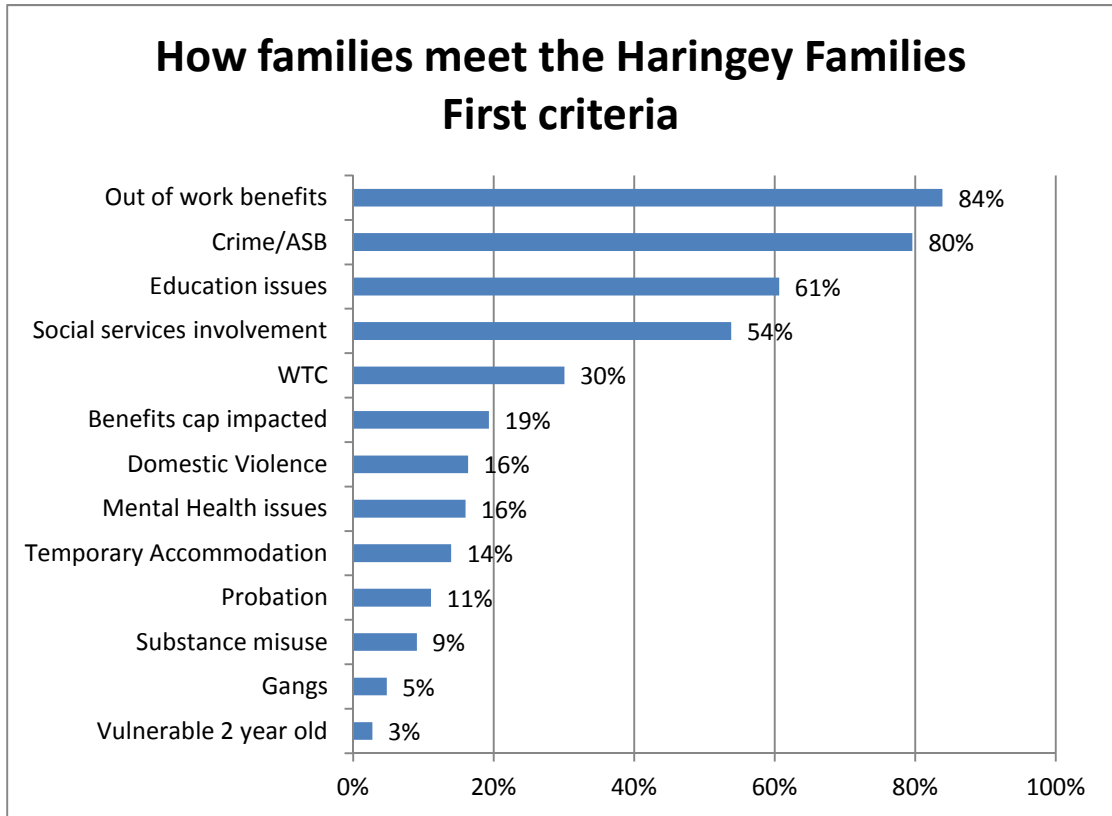
That board members prepare to discuss and address all points under (e) page 4 in order to contribute to and benefit from the future FF programme.

**4. Haringey Families First Cohort update**

Payment by result - 51.4%	Lead worker - 90.0%	Identified - 100%
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**a) Identifying Year 3 families**

Haringey have now identified 865 families who meet the Troubled Families criteria. This has exceeded the 850 figure the DCLG expected. As we enter year 3 of the programme, many local authorities have found all their families and the DCLG look on course to identify the 120,000 Troubled Families they estimated.



The chart above shows the proportion of families who qualified for Haringey Families First services by each criteria. The top 3 criteria are the DCLG's requirements. Over half of Haringey's Troubled Families (54%) were already known to children's social care.

#### **b) Payment by Results**

Haringey have now made payment by result claims for 439 families (437 full claims – 51.4% of the 850 families in the borough)

- 399 families have met the reduction in crime and improved education results
- 46 have a member of the family who has found employment
- 2 have been placed on a work programme

Note: families can have more than 1 result.

This equates to about £340,000 so far.

#### **c) Lead Worker**

Haringey has identified 765 troubled families who had a lead worker or are currently being worked with. This equates to 90% of Haringey's estimated number of families.

The DCLG has stated that by the end of March 2014, local authorities would need to be working with all of our year 1 and year 2 families, a total of 713 families, so Haringey have exceeded this figure

We have used some of our Payment by Results Money to pilot 3 new posts of Lead Worker in high need service areas:

1 in YOS

1 in Probation

1 in alternative provision (half time at the tuition centre/half time at the Octagon)

The role of these workers will be to model and embed whole family approaches within their respective service areas with the aims of improving school attendance/attainment, reducing reoffending and prevention of ASB/offending across the families worked with as well as the "softer" outcomes of improved family relationships which will have an impact on the wider outcomes.

#### **d) Extension of the programme**

Phase 2 of the programme begins in 2015 and the aim of the second stage of the programme would be to identify and help an additional 400,000 families nationally. It is estimated that this would be equal to about 2,500 families in Haringey.

To be considered as an early adopter for phase 2, DCLG has stipulated that local authorities who put themselves forward must reach the thresholds of 50% PBR and 90% of families being worked with. Haringey has achieved both of these targets. Early adopters would receive a small amount of earlier funding and could have an influence in how the second stage will run.

It has not yet been decided which criteria will be used to find these families, however it is likely that the expanded CLG programme would look to include families which meet the current criteria plus those:

- affected by domestic violence
- with vulnerable children
- with a range of mental health and physical health issues
- with a high risk of worklessness
- involved in crime from generation to generation

Potentially the programme will rely much more on local judgement which will be more flexible in recognising local priorities, particularly in relation to prevention and early intervention. The onus will be on LAs and their partners

to evidence impact and reduction in cost to the public purse. Final confirmation of exactly what this will look like is expected from DCLG by the end of August.

## Number of families

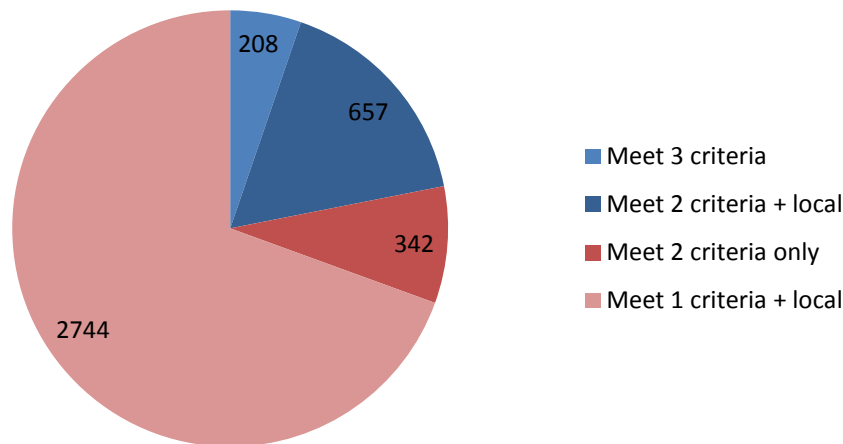


Fig 2: Number of families that meet the DCLG criteria

There are many families in Haringey who are on the fringe of qualifying for the current Troubled Families programme. There are 342 households who meet 2 of the DCLG criteria only (unemployment, education issue and/or youth crime/ASB). There are also 2,744 households who meet 1 DCLG criteria and local criteria.

### e) Outstanding issues for discussion

- We need, as a partnership, to find more effective strategies to embed integrated Team working around 'whole family' interventions with an identified lead worker into the way that all services work with families
- We need to decide as an authority how we want to reinvest future 'payment by results' money back into the programme, giving particular attention to early intervention and prevention
- We need to consider where we want to target any additional resources provided by the extension of the programme
  
- As a group, we also need a commitment to evaluation of the effectiveness of interventions provided by all services in the partnership. While we are starting to get some case studies in relation to the families that the HFF Core Team is directly working with, it is also important that other service areas provide us with their examples of good practice with the families identified in the cohort. This will help

us to objectively evaluate the interventions that achieve successful outcomes for families.

Katherine Manchester  
Head of Families First July 2014